

Contact

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(LinkedIn)

Top Skills

Backend Systems

Financial Systems

Business Management

Languages

Portugués (Professional Working)

Español (Native or Bilingual)

Inglés (Professional Working)

Honors-Awards

Scientific Research Scholarship - AI

Academic Exchange Scholarship -
Brazil

Cultural Exchange Program

Eber Bezzone

COO at TECRO | Turning Complex Challenges into Fintech
Innovations
Argentina

Summary

Operations executive who actually understands the code running the business.

I spent 5 years as a backend engineer building payment processing systems—first at TECRO, then at Mercado Libre working on infrastructure serving millions of daily transactions across US and Latin America. I wrote ISO 8583 implementations, debugged distributed payment flows, and lived in the technical complexity of financial systems. Our clients included payment processors across the US and LATAM.

The transition to operations leadership wasn't overnight. I started leading small technical teams, then larger cross-functional groups, learning how engineering decisions ripple through the entire organization. Eventually, I became COO at TECRO—not despite my technical background, but because of it.

Over the past 4 years as COO, I scaled TECRO from 30 to 60 people while building our back-office infrastructure from scratch: HR, Finance, Commercial, Operations, IT, and Account Management functions that didn't exist before. I established frameworks for how technical teams work with clients, how managers bridge development and business needs, and how we maintain operational excellence while growing.

Recently joined TECRO's board of directors, now participating in strategic decision-making beyond day-to-day operations—setting long-term company direction, and thinking about what we build next.

My technical foundation isn't just background—it's how I evaluate architecture decisions, assess vendor claims, allocate resources, and understand where operational complexity actually lives. When

you've debugged production payment systems at 3am, you make different decisions as an executive.

Now exploring what's next: interested in challenges at the intersection of fintech operations, payment infrastructure, and financial systems innovation. Particularly drawn to environments where technical depth translates into strategic advantage. Starting Q1 2026, open to remote international.

If you're working on something interesting in payments, financial infrastructure, or OpenFinance, I'd enjoy learning about what you're building.

Experience

TECRO

Chief Operating Officer

December 2020 - Present (5 years 1 month)

General Pico, La Pampa, Argentina

Returned to TECRO after Mercado Libre to lead company growth and operations. Initially focused on new product development initiatives, which informed strategic decisions about market positioning and resource allocation. Transitioned to COO role in [2021/2022] to drive operational scaling.

Scaled company operations from 30 to 60 employees while maintaining service quality and operational efficiency for a payment processing software development company serving fintech clients across Latin America and USA.

Key Achievements:

- Built entire back-office infrastructure from ground zero: finance, HR, legal, IT, sales and Managers.
- Established operational frameworks that supported 100% revenue growth while maintaining profitability
- Led strategic pivot from new product exploration to operational excellence, focusing resources on core business strengths

Collaborating closely with our teams to deliver high-impact, cutting-edge technology solutions.

Taking a proactive role in expanding our company's footprint, steering us toward sustained growth and success.

Mercado Libre

Backend Developer

September 2019 - December 2020 (1 year 4 months)

Provincia de San Luis, Argentina

Engineered backend solutions for Latin America's largest e-commerce platform, working on payment processing systems that handled millions of daily transactions across the region.

- Developed and maintained high-throughput payment processing services using Java and GO and distributed systems architecture
- Contributed to platform reliability improvements, working on systems processing million transactions per day
- Collaborated with cross-functional teams across Argentina, Brazil, Colombia, and Mexico
- Participated in on-call rotation for critical payment infrastructure

This role provided invaluable experience in building systems at scale, understanding the operational complexity of financial platforms, and working within a fast-paced, high-growth technology company. The exposure to Mercado Libre's engineering culture and operational excellence directly influenced how I later built operational frameworks at TECRO.

Tecro

Backend Developer - Team leader

April 2017 - September 2019 (2 years 6 months)

General Pico, La Pampa, Argentina

Developed and optimized backend solutions for payment processing systems, specializing in credit card, debit card, gift card, and mobile payment transaction processing.

- Built core payment processing engines using Java, handling transaction routing, authorization, and settlement
- Implemented ISO 8583 financial messaging protocols for card payment processing
- Developed integrations with payment networks, processors, and banking systems across Latin America and USA

- Optimized transaction processing performance, reducing latency and improving system throughput

Technical environment: Java, payment processing frameworks, SQL databases, distributed systems architecture.

This role established my deep technical foundation in payment systems, which later became crucial in my transition to operations leadership. Understanding the technical complexity of payment infrastructure at code level enables me to make better operational and strategic decisions as COO.

UNLPam

Researcher

March 2015 - July 2017 (2 years 5 months)

Provincia de La Pampa, Argentina

Research scholarship recipient from CIN (National Interuniversity Council) for two consecutive years. Conducted research on metaheuristics and optimization algorithms for complex problem-solving, with applications in artificial intelligence and computational intelligence.

Developed systematic research methodology and analytical thinking that later proved essential in operations leadership: breaking down complex problems, testing different approaches, and documenting findings rigorously.

UNLPam

Tutor

February 2013 - July 2014 (1 year 6 months)

Supported incoming students during their first-year university adaptation process, providing academic guidance and mentorship.

Education

Universidad Nacional de La Pampa

Ingeniería en sistemas · (2010 - 2018)

Universidad Nacional de La Pampa

Analista Programador · (2010 - 2014)